



DELAWARE & LEHIGH NATIONAL HERITAGE CORRIDOR

ANNOUNCEMENT OF OPEN POSITION

Title of the position:	Canal Boat Crew Member
Location:	D&L Headquarters/National Canal Museum, 2750 Hugh Moore Park Rd, Easton, PA 18042
Reports to:	Visitor Service Coordinator
Type/Term of employment:	Part-time, Hourly, Seasonal, Averages 30 hour week April 6 – June 5, Monday – Friday 8:30am – 3:00pm June 6 - November 1, Wednesday through Sunday, 11:00am – 5:00pm, some evening hours required for special events.
Compensation:	\$11.00 / hour
Expected Start Date:	April 6, 2020

General Description: The Josiah White II is Pennsylvania's only mule drawn canal boat offering a variety of excursions during the open season including four daily 45 minute rides, dinner cruises, and charters. The Delaware & Lehigh National Heritage Corridor is looking for flexible, people-oriented staff with excellent interpersonal skills to work as seasonal crew members. Canal Boat Crew members are responsible for the operation and maintenance of the canal boat ride, the care and handling of the mules (Hank and George), and the historical interpretation of the Delaware & Lehigh National Heritage Corridor, the Lehigh Canal and Hugh Moore Park. Canal Boat Crew members also participate as educators for the Immersion Days school program held April- June. Boat Crew members need to be safety-oriented, dependable and have strong customer service skills. They also should have solid judgement and decision making skills.

Position responsibilities:

- Provide the highest level of customer service for all visitors
- Provide care for the mules including grooming, harnessing, and feeding
- Walk with the mules on at least two of the rides per day (approx. 3/4 mile per trip)
- Steer the canal boat on at least one ride per day
- Deliver an interpretive talk on the canal boat during at least one ride per day
- Be prepared to handle emergency situations and deliver first aid if appropriate
- Keep the boat clean and safe for guests
- Attend and participate in weekly boat crew meetings, monthly trainings and annual full-day, D&L staff retreat

Qualifications/Requirements:

- Must be at least 18 years old.
- Must have transportation (work site is not serviced by public transportation)
- Must be fluent in English with good communication skills and a pleasant attitude (fluency in Spanish a plus)

- Experience handling and taking care of mules or horses preferred
- Experience handling boats preferred
- Willingness to gain familiarity with the cultural, industrial and environmental history of the Delaware & Lehigh National Heritage Corridor
- This position is subject to random drug/alcohol testing per Coast Guard regulations
- Must complete and clear PA State Police criminal history clearance, PA Child Abuse clearance, and FBI federal criminal history clearance
- Must be able to demonstrate proficiency and comfort with physical job requirements
- CPR, AED, and First Aid certifications required. (may be obtained after promise of employment)
- Ability to adapt to changing circumstances
- Ability to work some additional evenings.

Physical Demands: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of the job. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions. Work requires a variety of physical activity including standing, sitting, bending, kneeling, reaching over head and away from the body, lifting minimum of 25 lbs, crouching, talking, and hearing. Walking is required (up to 3 miles a day) in field conditions with uneven terrain. Vision abilities include close and distance vision, depth perception and peripheral vision and the ability to adjust focus. The employee must be able to swim. The employee is required to use hands to feel and handle objects.

Work Environment: The work environment described here is representative of that encountered by the employee while performing the essential functions of the job. Job duties require working outdoors in period clothing, at times in high heat/humidity, cold, and the rain. Employees must be able to work around large equines.

All employees are required to act respectfully toward individual co-workers and toward the D&L's overall organizational structure following D&L Community Values.

Background: The Delaware & Lehigh National Heritage Corridor (D&L) preserves the historic pathway that carried anthracite coal and iron from Wilkes-Barre to Bristol, PA. Today, the D&L Trail connects people to nature, culture, communities, recreation and our industrial heritage. The organization was established by Congress in 1988 to celebrate our nationally significant story centered on the transport of anthracite coal from the mines of Luzerne and Carbon County to the markets in the Lehigh Valley and Philadelphia (via Bucks County). The D&L Trail is a multi-use trail spanning 165 miles from the mountains of northeast Pennsylvania, along rivers and through the Lehigh Valley and Bucks County. It's 92% complete. We are a diverse organization with the ability to connect people to unique experiences in nature and the environment, community and economic impact, health and recreation, history, preservation, and education. Along with the National Canal Museum (an AAM accredited Smithsonian Affiliate), we make our home in Hugh Moore Park in Easton PA.

HOW TO APPLY: Applicants should submit a resume and cover letter describing their qualifications, experiences, and how they learned about the position via e-mail with the subject line "Canal Boat Crew Member" to visitorservice@delawareandlehigh.org. No phone calls please.

The Delaware & Lehigh National Heritage Corridor, Inc. (D&L) provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability or genetics. In addition to federal law requirements, the D&L organization complies with applicable state and local laws governing nondiscrimination in employment in every location in which the company has facilities. This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation and training.