



ANNOUNCEMENT OF OPEN POSITION

Title of the position:	Canal Boat Crew Member
Location:	Delaware & Lehigh National Heritage Corridor Headquarters & National Canal Museum 2750 Hugh Moore Park Rd, Easton, PA 18042
Reports to:	Visitor Service Coordinator
Term of employment:	Temporary, non-exempt; hourly, June through October
Expected Hours for 2021:	May, possibility of weekends and some midweek work (12-15 hrs. per week); June – September, Wednesday through Sunday, 11:00am – 5:00pm (approx. 30 hrs. per week); October, weekends with some midweek work (12-15 hrs. per week); <i>Actual hours may vary and some special events require evening hours</i>
Compensation:	\$11.50/ hour

HOW TO APPLY: Application is open until filled. Applications should be submitted at delawareandlehigh.org/about/team/ under Employment Opportunities.

The Delaware & Lehigh National Heritage Corridor and National Canal Museum is looking for flexible, people-oriented staff who enjoy being active in the outdoors to work as seasonal Canal Boat Crew Members. Crew members need to be safety-oriented, dependable and have strong customer service and decision-making skills.

The Josiah White II is Pennsylvania's only mule drawn canal boat, offering public rides June - October. History comes alive as we tell the region's nationally significant story while traveling a beautiful, fully-watered stretch of the Lehigh Canal. Canal Boat Crew Members are the backbone of our operation by providing four 45-minute rides on a typical day and participating in special event cruises such as dinner cruises and charters. Crew are responsible for the smooth operation of the canal boat, the care and handling of the mules (Hank & George), and the historical interpretation of the Delaware & Lehigh National Heritage Corridor, the Lehigh Canal and Hugh Moore Park. Crew are also trained to handle emergencies on the boat including first aid situations, water rescues and fires. This position is subject to child abuse/criminal history clearances and random drug/alcohol testing per Coast Guard regulations. Applicant must demonstrate proficiency and comfort with the physical job requirements.

Core Responsibilities:

- Provide the highest level of customer service for all visitors
- Provide care for the mules including grooming, harnessing, and feeding
- Walk with the mules on at least two of the rides per day (approx. 3/4 mile per trip)
- Steer the canal boat on at least one ride per day
- Deliver an interpretive talk on the canal boat during at least one ride per day

- Be prepared to handle emergency situations and deliver first aid if appropriate
- Keep the boat clean and safe for guests
- Attend and participate in weekly boat crew meetings, monthly trainings and annual full-day, D&L staff retreat
- Other duties as assigned

Requirements:

- Must be at least 18 years old
- Must have transportation (work site is not serviced by public transportation)
- Must be fluent in English with good communication skills and a pleasant attitude
- Willingness to gain familiarity with the cultural, industrial and environmental history of the Delaware & Lehigh National Heritage Corridor
- Must complete and clear PA State Police criminal history clearance, PA Child Abuse clearance, and FBI federal criminal history clearance
- Must be able to demonstrate proficiency and comfort with physical job requirements
- Current CPR, AED, and First Aid certifications required (may be obtained after promise of employment)
- Ability to adapt to changing circumstances
- Ability to work some evenings as needed

Preferred Qualifications:

- Experience handling and taking care of mules or horses preferred
- Experience handling boats preferred
- Bilingual in English/Spanish is highly preferred
- A demonstrated interest in history and in sharing it with others preferred

This position is subject to random drug/alcohol testing per Coast Guard regulations. This position participates in a seasonal performance review. All employees are required to act respectfully toward individual co-workers and toward the D&L's overall organizational structure.

Physical Demands: Work requires a variety of physical activity including standing, walking (up to 3 miles a day) in field conditions with uneven terrain, bending, kneeling, crouching, pushing, pulling, lifting a minimum of 25 lbs., climbing, reaching, talking and hearing as required. Vision abilities include close and distance vision, peripheral vision and depth perception, and the ability to adjust focus. The employee must be able to swim. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

Work Environment: Job duties require working outdoors in period clothing, at times in high heat/humidity, cold, and the rain. Employees must be able to work around large equines. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

Background: The Delaware & Lehigh National Heritage Corridor (D&L) preserves the historic pathway that carried anthracite coal and iron from Wilkes-Barre to Bristol, PA. Today, the D&L Trail connects people to nature, culture, communities, recreation and our industrial heritage. The organization was established by Congress in 1988 to celebrate our nationally significant story centered on the transport of anthracite coal from the mines of Luzerne and Carbon County to the markets in the Lehigh Valley and Philadelphia (via Bucks County). The D&L Trail is a multi-use trail spanning 165 miles from the mountains of northeast Pennsylvania, along rivers and through the Lehigh Valley and Bucks County. It's 92% complete. We are a diverse organization with the ability to connect people to unique experiences in nature and the environment, community and economic impact, health and recreation, history, preservation, and education. Along with the National Canal Museum (an AAM accredited Smithsonian Affiliate), we make our home in Hugh Moore Park in Easton PA.

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The Delaware & Lehigh National Heritage Corridor, Inc. (D&L) provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability or genetics. In addition to federal law requirements, the D&L organization complies with applicable state and local laws governing nondiscrimination in employment in every location in which the company has facilities. This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation and training.