

ANNOUNCEMENT OF OPEN POSITION

| Title of the position: | CANAL BOAT CREW MEMBER |
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| Location: | Delaware & Lehigh National Heritage Corridor Headquarters & National Canal Museum 2750 Hugh Moore Park Rd, Easton, PA 18042 |
| Reports to: | Canal Boat Crew Leader and Museum Operations Manager |
| Term of employment: | Temporary, non-exempt; hourly, through end of October |
| Expected Hours for 2024: | April: Training Days to be determined |
| | May: Mon-Fri – 8:30am to 2:30pm |
| | June 1 through Sept 30: Wed-Sun – 10:30am to 4:30pm |
| | Oct: Wed-Fri – 8:30am to 2:30pm <u>and</u> Sat-Sun – 10:30am to 4:30pm |
| Special events and charters may necessitate hours outside of those listed above and will be communicated at least 1 month in advance. Charter boat rides will be compensated separately. | |

Compensation: \$15.50/hour paid every other Friday and opportunity for end of season bonus

HOW TO APPLY: Application is open until filled. Applications should be submitted at <u>delawareandlehigh.org/about/team/</u> under Employment Opportunities.

Join us for an unusual and rewarding opportunity to *work one of the last mule-drawn canal boats in the country*. Delaware & Lehigh National Heritage Corridor (DLNHC) is looking for flexible, people-oriented individuals who enjoy being active in the outdoors to work as **seasonal Canal Boat Crew Members** at the National Canal Museum. Crew members need to be safety-oriented, dependable and have strong customer service and decision-making skills.

The Josiah White II is Pennsylvania's only mule drawn canal boat, offering public rides June - October. History comes alive as we tell the region's nationally significant story while traveling a beautiful, fully-watered stretch of the Lehigh Canal. **Canal Boat Crew Members** are the backbone of our operation by providing three 45-minute rides on a typical day and participating in special event cruises such as dinner cruises and charters. Crew are responsible for the smooth operation of the canal boat, the care and handling of the mules (Hank & George), and the historical interpretation of the National Heritage Corridor, the Lehigh Canal and Hugh Moore Park. Canal Boat Crew members also participate as educators for school programs held in May and October and engage with the public in the National Canal Museum in between boat rides. Crew are trained to handle emergencies on and off the boat including first aid situations, water rescues and fires. *This position is subject to child abuse/criminal history clearances and random drug/alcohol testing per Coast Guard regulations*.

Core Responsibilities:

- Participate in spring and fall field trip programs by delivering a canal boat ride and assisting with an educational learning station
- Provide the highest level of customer service for all visitors
- Provide care for the mules including grooming, harnessing, feeding, and occasional bathing
- Walk with the mules on at least one ride per day (approx. 3/4 mile per trip)
- Steer the canal boat on at least one ride per day
- Deliver an interpretive talk on the canal boat during at least one ride per day
- Be prepared to handle emergency situations and deliver first aid if appropriate
- Keep the boat clean and safe for guests and assist with basic boat maintenance
- Keep the mule pen and stable tidy and regularly clean water troughs
- Attend and participate in weekly museum team check-ins and monthly boat safety meetings
- If canal boat rides are cancelled due to weather or other circumstances, crew members may be offered any alternative work assignments if available in place of lost work hours
- Other duties as assigned

Requirements:

- Must be at least 18 years old
- Must have transportation (work site is not serviced by public transportation)
- Must be fluent in English with good communication skills
- Willingness to gain familiarity with the cultural, industrial and environmental history of the Delaware & Lehigh National Heritage Corridor
- Must complete and clear PA State Police criminal history clearance, PA Child Abuse clearance, and FBI federal criminal history clearance
- Must be able to demonstrate proficiency and comfort with physical job requirements
- Current CPR, AED, and First Aid certifications required (may be obtained after promise of employment)
- Ability to adapt to changing circumstances

Preferred Qualifications:

- Ability to work some evenings as needed
- Experience handling and taking care of mules or horses preferred
- Experience handling boats preferred
- Bilingual in English/Spanish is highly preferred
- A demonstrated interest in history and in sharing it with others preferred

This position is subject to random drug/alcohol testing per Coast Guard regulations. This position participates in a seasonal performance review.

Physical Demands: Work requires a variety of physical activity including standing, walking (at least 3 miles a day) in field conditions with uneven terrain, bending, kneeling, crouching, pushing, pulling, lifting a minimum of 25 lbs., climbing, reaching, talking and hearing as required. Vision abilities include close and distance vision, peripheral vision and depth perception, and the ability to adjust focus. The employee must be able to swim. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

Work Environment: Job duties require working outdoors in period clothing, at times in high heat/humidity, cold, and the rain. Employees must be able to work around large equines. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

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Background: Delaware & Lehigh National Heritage Corridor (DLNHC) preserves the historic pathway that carried anthracite coal and iron from Wilkes-Barre to Bristol, PA. The organization was established by Congress in 1988 to celebrate our nationally significant story centered on the transport of anthracite coal from the mines of Luzerne and Carbon County to the markets in the Lehigh Valley and Philadelphia (via Bucks County). The D&L Trail is a multi-use trail spanning over 165 miles from the mountains of northeast Pennsylvania, along rivers and through the Lehigh Valley and Bucks County. In 2017, DLNHC merged with the National Canal Museum to incorporate the archives, museum, canal boat and educational programs into preservation and education efforts. Today, we are an AAM (American Alliance of Museums) accredited Smithsonian Affiliate and an organization with the ability to connect people to unique experiences in nature and the environment, community and economic impact, health and recreation, history, preservation, and education.

Delaware & Lehigh National Heritage Corridor, Inc. (DLNHC) provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability or genetics. In addition to federal law requirements, DLNHC complies with applicable state and local laws governing nondiscrimination in employment in every location in which the company has facilities. This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation and training.